



twilio SMS Messaging

SpeedLine's integration with Twilio's SMS platform delivers reliable, real-time text messaging across North America, strengthening communication between restaurants, drivers, and customers. By combining SpeedLine's delivery workflows with Twilio's dependable SMS infrastructure, restaurants gain a fast and consistent way to keep their teams and customers informed and their operations running smoothly.

This partnership enhances delivery coordination, reduces delays, and supports a more efficient and predictable workflow, all through simple, automated SMS communication.

SMS Messaging Features

- **Driver dispatch messages:** SpeedLine uses Twilio SMS to send reliable dispatch alerts that keep drivers updated and on schedule
- **Tailored SMS Messaging:** Flexible SMS capabilities allow restaurants to tailor their notifications for customers and staff, supporting personalized workflows and operational needs
- **Twilio-powered reliability:** SpeedLine point of sale leverages Twilio's carrier-grade North American SMS platform infrastructure to ensure consistent, dependable message delivery

To further strengthen communication workflows, SpeedLine's SMS integration ensures that every message is triggered at the right moment within the delivery cycle. Whether notifying a driver of a new order or sending a customized update to a customer, SMS messaging becomes a seamless extension of the restaurant's operational process. This automation reduces manual effort for staff, minimizes communication delays, and supports a more predictable and efficient delivery experience.

